

ENVIRONMENTAL MATTERS

An electronic publication

Who are the SSP?

Support Services Partnership (SSP), South West London are a non-profit making NHS shared services organisation, that provides support to community service organisations including six Primary Care Trusts (PCT) in south west London. We have recently become part of Guy's and St. Thomas's NHS Foundation Trust (GSTT).

SSP Environmental Services Team

SSP have recently established a dedicated Environmental Services Team (EST), built on the back of our successful track record of providing carbon, waste and energy management services to six PCTs. The formal structuring of an EST has enabled our experienced staff to work together in developing a bespoke 'suite' of electronic tools designed to evolve and improve our service offerings.

Each tool has been designed to meet our continuing objectives to improve efficiency and meet QIPP (Quality, Innovation, Productivity and Prevention) initiatives. The suite of tools will enable greater interactivity between SSP and our client's and between the clients themselves. The tools allow greater visibility of performance data; easier identification of best practice and greater sharing of what works well and what doesn't.

WIRE

Waste Issue Report Enquiry, (WIRE) launched on 1st October 2010, was the first tool to be released. It enables all our PCT, GP and Pharmacy clients to raise any issue they have to do with waste electronically.

WIRE enables SSP to respond to 95% of all issues within 24 hours with the subsequent solution provided within 72 hours.

WIRE replaces a manned helpdesk and has improved the speed and efficiency with which clients issues are dealt whilst reducing our running costs by £95,000 in only 9 months.

SIMPLE

Sustainability Implementation Management Platform and Learning Environment (SIMPLE) will be launched in mid August 2011. This online data collection, collation and display system will improve SSP's environmental reporting, improve clarity and granularity of performance for our clients and provide a virtual networking platform through which our clients can better understand their performance, identify means to improve it and discuss specific projects with clients who have already implemented them.

Access to SIMPLE can be provided at different levels, depending on the relevance of data, with the system also informing our patients and visitors.

TCF

Travel Carbon Footprint (TCF) System will be launched on 1st August 2011. Funding from the London NHS Travel Network has enabled this system to be provided to all NHS organisations based in London for a year. The system has been developed with the NHS Carbon Reduction Leads Network, and will support a better understanding of carbon emissions generated from work related travel at an individual, site and organisation level.

The system removes all difficulties currently associated with capturing, collating, charting and calculating a carbon footprint for travel. Staff who complete a short online travel survey are emailed their total travel carbon footprint for a year.

This data is anonymised, attributed to a specific site and organisation and charted. These performance charts can be accessed by organisation leads through a secure login portal. This one stop-solution turns a short survey into detailed performance data which can be viewed at many different levels.

Environmental Enquiry

If you have any queries, comments or suggestions regarding SSP Environmental Services, we would love to hear from you!

Contact SSP Environmental Team on:

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